



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Application of: Arthur S. HASELTINE

Application No.: 09/752,980

Examiner: not yet known

Filed: December 29, 2000

Art Unit: 2161

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES

**TRANSMITTAL LETTER**

Attn: **Box Non-Fee Amendment**  
Commissioner for Patents  
Washington, D.C. 20231

Sir:

Please find enclosed for filing:

- ☒ Information Disclosure Statement, PTO-1449 and copies of the references.
- ☐ Petition for Extension of Time under 37 C.F.R. 1.136(a);
- ☐ A check in the amount of \$ \_\_, for
- ☒ Other: Return Postcard.

Respectfully submitted,

Date: Sept. 26, 2001

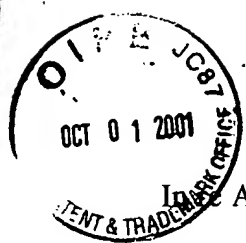
Jonathan A. Bay  
Jonathan A. Bay  
Registration No. 35,064  
Attorney at Law  
333 Park Central East, Ste. 314  
Springfield, MO 65806  
(417) 873-9100

Docket No. 437-7

CERTIFICATE UNDER 37 CFR 1.8(a)  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS  
BEING DEPOSITED WITH THE UNITED STATES POSTAL  
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE  
ADDRESSED TO THE ASSISTANT COMMISSIONER FOR  
PATENTS, WASHINGTON, D.C. 20231

ON 9.26.01  
Jonathan Bay  
REGISTRATION NO. 35064  
DATE 9.26.01

GAU 2161  
#3  
BT  
10-25-01  
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SEP 27 2001  
Group 2100



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**INFORMATION  
DISCLOSURE STATEMENT**

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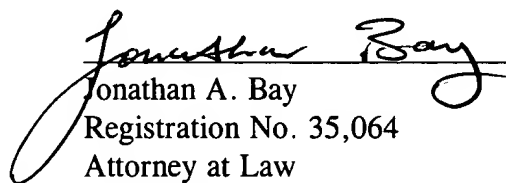
Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the enclosed form PTO-1449 are hereby brought to the attention of the Examiner. A copy of each is enclosed.

The enclosed references are submitted as belonging to the background of the invention. Indeed the Wall Street Journal article, dated July 17, 2000, is submitted not technically as prior art but a survey of the real world from the WSJ's perspective, circa mid-year 2000. The claimed invention is believed patentable over the enclosed references. The examiner is requested to make an independent judgment.

Respectfully submitted,

Date: Sept. 26, 2001

  
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